

Greenshoots Media

AI Chatbot + Managed Hosting

Pricing Guide

All prices in AUD inclusive of GST.

What You Get

Every Greenshoots plan includes both a custom AI chatbot AND managed website hosting in one simple monthly price. No separate hosting invoices, no hidden add-ons, no credit systems.

We do all the work — we scrape your website, build your chatbot's knowledge base, configure its personality and branding, test it, and deploy it. You get a single line of code to paste into your site. From that moment, your chatbot answers customer questions and captures leads 24/7.

Every plan includes: managed website hosting with SSL, regular backups, uptime monitoring, security updates, a custom AI chatbot trained on your business data, automatic lead capture with email notifications, and a website embed widget.

† = Coming soon. These features are on our roadmap and will be rolled out progressively.

Plans

	Starter	Growth	Pro ★	Premium
Monthly Price	\$49/mo	\$99/mo	\$199/mo	\$399/mo
Annual Price	\$41/mo (\$490/yr)	\$82/mo (\$990/yr)	\$166/mo (\$1,990/yr)	\$332/mo (\$3,990/yr)
Setup Fee	\$249	\$497	\$997	\$1,497
Setup Fee (Annual Plan)	WAIVED	WAIVED	WAIVED	WAIVED
AI CHATBOT				
AI Chatbots	1	1	2	5
Messages per Month	500	1,500	3,000	10,000
Knowledge Base Size	20 pages	50 pages	100 pages	Unlimited
Custom Branding	Brand colours	Colours + logo	Full customisation	Full white-label
Chatbot Personality	Standard template	Custom system prompt	Custom system prompt	Custom system prompt
Lead Capture	Email alerts	Email alerts	Email + CRM †	Email + CRM †
Analytics	Monthly email	Monthly email	Client dashboard †	Client dashboard †
Human Handoff	—	—	—	✓ †
MANAGED HOSTING				
Website Hosting	Shared	Shared	Performance	Performance
SSL Certificate	✓	✓	✓	✓

Backups	Weekly	Daily	Daily	Daily
Uptime Monitoring	✓	✓	✓	✓
Security Updates	Monthly	Monthly	Weekly	Weekly
Content Updates	—	1 per month	2 per month	5 per month
SUPPORT & OPTIMISATION				
Support Channel	Email	Email	Email + Chat	Phone + Email + Chat
Response Time	72 hours	48 hours	24 hours	Same day
Chatbot Optimisation	On request	Quarterly review	Monthly review	Fortnightly review
Dedicated Account Mgr	—	—	—	✓
OVERAGES & EXTRAS				
Message Top-Up Pack	\$19 / 200 msgs	\$29 / 500 msgs	\$29 / 500 msgs	\$29 / 500 msgs
Additional Chatbot	\$29/mo each	\$29/mo each	\$29/mo each	\$29/mo each
Website Migration (out)	\$150/hr	\$150/hr	\$150/hr	\$150/hr

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14-Day Satisfaction Guarantee

Not happy in the first 14 days? We'll refund your monthly fee, no questions asked. Setup fees are non-refundable as work begins immediately.

“A part-time receptionist costs \$4,000+/month. Our AI chatbot works 24/7, captures leads, and answers customer questions — for a fraction of the cost. And we set it all up for you.”

greenshootsmedia.com.au